



BluEdge First Year Service Contract

GET THE SUPPORT YOU NEED FROM DAY ONE

When you purchase certain qualifying equipment*, you'll benefit from our complimentary BluEdge First Year Service Contract. Two operating inspections by factory certified Carrier technicians are provided during the standard equipment warranty period. You'll also receive high priority for non-scheduled service events. Additionally, customers with IoT-enabled equipment will receive one year of BluEdge Digital Core included in all BluEdge service agreements. This tier includes on-demand service request capability, web / mobile real-time chiller dashboards, prioritized alarm and alert notifications, performance and vibration reports.



24/7 SERVICE
& ASSISTANCE

800-379-6484

WITH THE FIRST YEAR SERVICE CONTRACT YOU GET:

- ✓ **Warranty assurance protection by Carrier certified technicians**
- ✓ **Unscheduled service priority and 24/7 emergency support**
- ✓ **Verified proper operation and configuration during initial run-in period**
- ✓ **Access to Carrier's Customer Portal**

Our first year service contract provides you with added peace of mind — and ensures that your new equipment will work hard for you and your facility for years to come.

THROUGH THE ONLINE CUSTOMER PORTAL, YOU CAN:



Initiate service requests



Review work orders



Stay on top of crucial information like service records and maintenance schedules



Conveniently view equipment history



*Applies to Carrier 19-series, 23-series, 30XW, 30HX, 30XA, 30XV chillers and 48/50N rooftops installed within 75 miles of the nearest Carrier Service office.
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